

SHRI VITHALRAO JOSHI CHARITIES TRUST'S

B. K. L. Walawalkar Hospital, Diagnostic & Research Centre

(Estb.1996)



Email Address: info@walawalkarhospital.com

Web Site: www.walawalkarhospital.com

Dear citizen,

You are welcome to B.K.L. Walawalkar Hospital, diagnostic & Research center , the premier Multispecialty hospital of Maharashtra. BKLWH is committed to provide quality services and medical care to each and every citizen coming to BKLWH. In line with our mandate, we, at BKLWH, strive hard to provide comprehensive, high quality tertiary care services (specialty and super-specialty services) to our users. However, there may be some deficiencies due to extreme patient load and limited resources.

This charter seeks to provide a frame work, which enables our users to know:-

- The services available in this hospital.
- The quality of services they are entitled to
- The means through which complaints regarding denial or poor quality of services will be redressed

General Information	Casualty and Emergency Services	Out Patient Services
Indoor Services	Responsibilities of Users	

General Information

Location

- BKLWRMC, Main Hospital is located at Kasarwadi, Sawarde, District Ratnagiri, and Maharashtra.

Number of Beds, Doctors, Nurses

- The hospital has a total of 700 beds with Emergency (separate Private rooms)
- There are 335 plus doctors (incl. Faculty members, Sr. and Jr. Residents) and >248 Nurses.

Enquiry and Information About BKLWRMC

Central Enquiry & Registration office is located just inside main entrance of hospital

Contact No.	:	8847790149 (8.30 am to 6 pm)
Email Address	:	info@walawalkarhospital.com
Web Site	:	www.walawalkarhospital.com
Appointment Help Desk	:	8847790149 / Social Worker: 9356427791
Ambulance Helpline	:	9657510149

For new admissions and feedback about admitted patients

Contact Number for Emergency : 9657510149 / 7745009203 (24x7)

Help for Poor Patients:

For every economically poor patient, on recommendation of treating Doctor, the hospital charges may be waived off by Medical Director and drugs/surgical items may be provided by the hospital. Financial assistance is also available through Mahatma Jyotiba Phule Jan Arogya Yojana and other such funds. You may contact Medical Social Service Dept. in this regard.

Public Health Schemes

- Mahatma Jyotiba Phule Jan Arogya Yojana

Other Health Schemes – For Cancer

- Dr. Arun Kurkure Initiation & Treatment Fund
- Rotary Club of Bombay Queen's Necklace
- Indian cancer society

Affiliated companies

- Ex-Servicemen Contributory Health Scheme (ECHS)
- Ratnagiri Gas & Power Project (Government Undertaking)
- Konkan Railway Corporation Ltd. (Government Undertaking)
- Bharat Sanchar Nigam Limited (BSNL)
- M. S. E. D. Co. Ltd. (TPA MD INDIA)
- N. P. Corp. of India Ltd. (NPCL)
- Konkan LNG
- NTPC

Documents required for above Schemes are as follows:

Aadhar Card, Ration Card, Patient Photo, Income Certificate

If any Quire Contact to following Social Worker

Medical Social Worker: 9356427731

(Emergency Contact Number 24 hr. s Available)

Social Workers



Mr. Sanket Jambhale
9922566639



Mr. Sachin Dhumal
9272897834



Mr. Sandeep Patil
9209165041



Mrs. Deepa Gavas
9145032599



Mr. Hrishikesh Shivgan
9921302530



Mr. Parshuram Khair
7741805125



Mr. Swapnil Thakare
9921589723

Department	Contact No.
Comprehensive Ddiabetes Unit	9028835722
Hemodialysis Unit	9011285575
Comprehensive Cardiac & CVTS	9604394452 9552167459
Comprehensive Cancer care Unit	9922566639 9272897834 7768960447
Department of Radiation Oncology	8850155375
MRI / CT- Scan / X-ray / Sonography	8308389147
Comprehensive Urology Unit	9075201330
Comprehensive Gastroenterology Unit	9028835722
Comprehensive Joint and spine unit	9011547401
Clinical Laboratory	7507440380
Virology Research and Diagnostic Laboratory	7507440380
Insurance claims	9011313656
Mahatma Phule Jan Arogya Yojana	9881371783
Welfare schemes for poor patients	9130647669
Maternal & child health	9921815863
Ambulance to pregnant women	9527419646

Casualty and Emergency Services

Phone Number of Emergency:- 9657510149 (24x7)

- Location: - Ground floor, IPD Building, easily accessible from BKLW Hospital. These services are available 24 hour a day, throughout the year.
- Anyone with urgent medical problem can seek consultation/treatment in the Emergency.
- If Doctors decide that you need urgent medical intervention, you will be registered at the Emergency registration counter, free of charge and proper medical care will be provided promptly.
- Emergency has dedicated team of Senior Residents from major specialties (i.e. Emergency Medicine, Surgery & Pediatrics) and Junior Residents, Nurses, Paramedics and Hospital Attendants etc. to provide urgent medical services.
- We endeavor to provide medical care (incl. Investigation & treatment) at the earliest possible time.
- The treating doctors will call any specialist/super-specialist, who is available on call for urgent consultation as and when required.
- In serious cases treatment/management gets priority over paper work like Registration/Medico- Legal requirements.
- Emergency has fully equipped Operation Theatre for any urgent surgery etc.
- The Emergency is fully equipped with all modern gadgets like monitors, ventilators, nebulizers, defibrillators, central O2 and suction supply etc.
- All urgent investigations like Hemogram, Blood Biochemistry, Urine, Cardiac Biomarker, Blood Gas Analysis, ECG, USG, X-ray, C.T. Scan, etc. are available for Emergency patients round the clock. All medicines and surgical items available in Emergency are provided free of cost.
- Facilities like patient trolleys are available at the entrance of Emergency.
- Public utilities like toilets, waiting area with Tea/Coffee/Snacks, fans, chairs etc. are available.
- All MLC cases are registered at Police Station.



Out Patient Department (OPD) Services

Location: - OPD services are situated in a separate OPD Building

General OPD

Registration Time

10.00 am to 02:00 pm



- **OPD Card costing Rs. 30/-** can be purchased from main counter, OPD ground floor. After this, you should get yourself registered at the counter of respective OPDs. Follow up fee Rs. 10 within 2 Months only.
- ***Aadhar card is Compulsory for New Patient Registration.**
- You have right to consult any doctor/ consultant. For seeking appointment with any consultant on his OPD days, you may contact his/her office.
- Patients are seen on first come first serve basis. However, out of turn consultation may be provided in case of emergency or to senior citizens.
- **Investigations:** After OPD consultation, the treating doctor will fill up the requisition forms for various investigations & direct/guide you to the concerned lab /dept.



- **Sample collection center for Blood, Urine, and Stool etc. in CCL Building Ground Floor.**
- **Sample Collection Timings are: - 8:00 a.m. to 02:00 p.m.**
- The report normally reaches the concerned OPD on the same time OPD day Histopathology reports are dispatched in 6-8 days. Tumor markers such as ER/PR/HER2/etc. are available in the department
- Certain investigations are done free of charge while others are charged as per the prevailing norms. Patients should Deposit the money only at the designated hospital Cash Counters and

obtain the proper receipt for OPD services.

- Comprehensive Oncology Care-OPD 3 department of General Medicine provides medical oncology services from Tuesday to Sunday 10 am to 2 pm .Surgical Oncology in OPD 1 and Radiation oncology is a separate department . In case of suspected cancers for poor patients funds are made available if patient is eligible and funds are available .Every third Saturday medical oncologist from Tata Memorial Center Mumbai are available for expert opinion.
- Nephrology clinic is on First & Third Saturday & Sunday.
- Diabetic clinic –in OPD 3 includes examination and screening of Diabetic patients and diabetic profile (neurothesiometer for peripheral neuropathy body composition by Bio impedance, BMI) along with routine tests are available.
- Due to excess work load, waiting period exists for certain investigations like CT, USG/MRI etc. Patients are given future dates by the concerned departments. However, these may be done out of turn in urgent situations, on recommendation of the treating doctor. MRI are done only with prior appointments. If patient is not stable anesthesia support will be needed before MRI and which will take longer time that routine. Contact details for MRI appointments Interventional Radiology procedures are performed as per the need on appointment basis.
- Many facilities are provided at OPD level e.g. ECG, Plaster, Injection and Immunization , Contraception and MTP Services, Minor Surgical Interventions, Physiotherapy, Bronchoscopy, Endoscopy, 2 D-Echocardiography, Tread mill test, Holter monitoring , Continuous glucose monitoring, Radiotherapy, hemodialysis. are by appointments etc.
- DR-TB and ART centers are located on third floor in OPD building.
- Body profile packages –Rs. 3500/-
- Medical fitness / Medical examination and other such certificates are issued after paying the requisite fees. For this purpose contact the central registration office, ground floor OPD.
- The decision to admit a patient rests with the treating doctor. The patient will be admitted only if a vacant bed is available. But, in case of emergency, out of turn admission may be done.
- Wheel chairs, patient trolleys etc. are available free of charge at the entrance of OPD.
- OPDs have waiting hall with chairs, lifts, ramp for Ortho patients, public utilities like drinking water & toilets etc. at each floor.
- To meet day-to-day needs of patients, there is canteen and grocery shop in front of the private ward block; medical stores, book shops, general store and ATM booths are Available of HDFC Bank , Bank of India & ICICI Bank

INDOOR SERVICES:

General facilities -

- Benefits of MJPJAY (Yellow, Orange Ration Card holders) & Below Poverty Line patients. Indoor bill is free for economically backward patients availing the scheme of MJPJAY.
- General ward charges Rs. 650/day inclusive of nursing charges & doctor's fee. ICU Charges Rs. 3000/ day inclusive of nursing charges & doctor's fee.
- All in-patients receive treatment by team of Resident Doctors and Nurses, available round the clock, under the supervision and guidance of Faculty Members of BKLWRMC.
- Hospital Attendants are available in different wards to help in patient care and related activities.24/7 Electricity and Generator facility available.
- All the wards are fully equipped with modern gadgets & equipment e.g., monitors, defibrillators, nebulizers; central O2 & suction supply etc. to provide top quality medical care.
- Indoor services have hot and cold water, toilets, portable X-ray machines; ECG services, Generator back up, emergency lights, fire alarms internal telephone, chairs for attendants etc.

- Waste disposal is done as per the established rules (Biomedical waste management and handling rules, 1998) and utmost care is taken to keep the premises neat and clean.
- Visitors are allowed only during notified visiting hours i.e. 4:00 p.m. to 6:00 p.m.
- Special Investigations like USG, CT, MRI, DSA etc. are charged as per the rates approved by BLWRMC and revised from time to time.
- Bed linen is changed at the time of admission, thereafter on every alternate day and also whenever required.
- Food is served three times a day. Also, Tea is provided in the morning.
- Short Admissions requiring stay for less than 24 hours are done for minor illness / some investigations/Interventions. At present the admission charges for this are Rs. 650/-
- Day care facility is available for certain types of operations; day care chemotherapy; blood

Hospital Empanelment

Sr. No.	Name of Company
1	Konkan Railway Corporation Ltd. (KRCL)
2	Mahatma Jyotiba Phule Jan Arogya Yojana (MJPJAY)
3	Ratnagiri Gas & Power Project (RGPPL)
4	Ex-Servicemen Contributory Health scheme (ECHS)
5	Bharat Sanchar Nigam Limited (BSNL)
6	N. P.C.L Corp. of India LTD (NPCL)
7	MD India Health Insurance Tpa Private Limited.
8	Future Generally India Ltd. TPA
9	Bajaj Allianz General Insurance Company Ltd.
10	M. S. E. D. Co. LTD (TPA MEDI ASSIST)
11	Media Assist Insurance TPA Pvt. Ltd.
12	Health Assure Private Ltd.
13	United Healthcare India Pvt. Ltd.
14	Paramount Health Services & Insurance TPA Pvt. Ltd.
15	Aditya Birla Health Insurance Company Limited.
16	Star Health and Allied insurance Company Ltd.
17	ICICI Lombard General Insurance.
18	MedSave Health Insurance (TPA) Ltd.
19	Dedicated Healthcare Services (India) Pvt Ltd.
20	Vidal Health Insurance TPA Pvt. Ltd.
21	Cholamandalam MS General Insurance Company Ltd.
22	Niva Bupa Health Insurance Company.
23	Genins India TPA Pvt Ltd.
24	Care Health Insurance Co. Ltd.
25	Star Union Dai Chi Life Insurance. (Health Check Up)
26	SBI Life Insurance Co Ltd.(Health Check Up)
27	Max Life Insurance Co Ltd. (Health Check Up)
28	Life Insurance Corporation Ltd. (Health Check Up)

29	HEALTH INDIA TPA SERVICES PVT.LTD.
30	Konkan LNG Limited.
31	Gowelnext Solutions Pvt Ltd. (Health Check Up)
32	H- ENERGY Pvt Ltd.
33	Spurthi Meditech Services. (Health Check Up)
34	Raksha Health Insurance TPA pvt Ltd.
35	Go Digit General Insurance.
36	Liberty General Insurance Limited.
37	SBI General Insurance Company Limited.
38	East West Assist Insurance TPA Pvt. Ltd. (Health Check Up)
39	HDFC ERGO Health Insurance Ltd.
40	Anmol Medicare Insurance (TPA) Ltd. (LIC Health Check Up)
41	Paranjape Schemes (Construction) Ltd. (Health Check Up)
42	Hindustan Petroleum Corporation Limited.(HPCL)
43	Navi General Insurance.
44	Prognosis Health Solution India Private Limited.

Operation Theatres

- The institute has fully equipped modern Operation Theatres, where all kinds of major and minor surgeries are performed using the latest techniques and technology.
- For routine surgeries, the respective departments maintain waiting list. Patients are operated upon as per the OT list. But, in case of emergencies/urgencies, the out of turn surgeries are also performed, at the discretion of the treating doctors.
- The patient should get his Pre-Anesthetic check-up done in PAC Room in OPD Block at surgery OPD no.1 during afternoon before getting admitted for operation and follow the instructions given by the treating Doctors. Laboratory services. Pre anesthesia fitness is mandatory for all patients undergoing surgery. In case of multiple co morbidities anesthesia fitness may take extra time.



Shree Swami Samarth Blood Center

BKLWRMC has a licensed modern, state of the art Blood Bank that functions 24 hours a day and provides facilities for blood donation, storage, issue of blood and its components. Strict precautions are taken and testing is done to prevent any borne infection. If your patient requires blood transfusions, then you are requested to arrange healthy blood donors for donating blood in order to reduce shortage of blood.



A well-equipped Blood Bank began operations from 27th Aug 2000 while the Blood Component Centre became operational in 2010 directly affecting the quality of medical service being offered to more serious patients. Anemia, accidents, Blood loss during delivery of a child can lead to grave danger to the life of the patient & his/her life can be saved using some key components from blood e.g. Red Blood Cells, Platelets, Plasma, Cryoprecipitate etc. This facility has helped save lives of many a serious patient.

We have the following facilities

- W.B (Whole Blood)
- P.R.B.C.(Packed Red Blood Cells)
- F.F.P. (Fresh Frozen Plasma)
- Platelets concentrate,
- Cryo-precipitate



Blood Bank Processing Charges as per SBTC

<i>Name Of Component</i>	<i>Processing charges</i>
Whole Human Blood	1450/-
Packed. Red. Cells	1450/-
Platelets	400/-
Fresh Frozen Plasma	400/-
Cryoprecipitate	250/-
Blood Group & Cross Matching	120/-

Standards of Service

- This is a non-profit charitable institution.
- It provides medical care to all patients who come to this institute and trains the medical students and nursing students (both undergraduate and post graduates)
- Standards are influenced by patient load and availability of resources; it is aimed to give all courteous and prompt attention to our users.
- Committed to provide world-class treatment at an affordable rate.

Emergency Services

- The casualty functions round the clock all days.
- Casualty Medical officer and resident Doctors are available 24 hr. s all days
- Duty Doctors are available on call round the clock in all specialties.
- There are 30 beds in the emergency room with critical care beds.
- Trauma team is available 24 hr. s all days which comprises of General Surgeon, Orthopedic surgeon, Anesthetists, Physicians, Blood bank technicians, Radiologist etc.
- Emergency Cases are attended promptly. All the items required are made available during mass casualties.
- In serious cases, priority is given to treatment/ management than paper work like registration and medico-legal cases. The decision rests with the treating doctor.
- Emergency operation theatre is maintained on a regular basis to ensure that it is usable all times.

Ambulance Services

- The hospital has an equipped ambulance.
- A team of trained and dedicated medical professionals, Emergency Technicians, Nursing personnel and trained drivers are always ready to handle all eventualities round the clock.
- Ambulance service enquiry no: 9657510149
- This facility is available 24 hours a day, on all days.

Appointment Help Desk

- Appointments for concerned departments are centralized.
- While taking an appointment please quote your Name, concerned department, age, Phone no and MRD, if available and the preference of physician to be seen
- Working Hours – 9.00 am- 5.00 pm (all days.)
- Appointments through phone or by email is to be started soon

Outpatient Departments

- Timings: 10:00 am to 02:00 pm
- Every outpatient seeking treatment at the hospital is registered prior to the consultation and it is mandatory to get Adhar card at the time of registration.
- A case file is generated electronically for recording demographic information, history, symptoms, diagnosis and treatment being provided.
- For every new patient a Unique MRD number will be generated.
- If you have been registered previously, kindly quote your Medical Record Number, while taking an appointment.
- Payments for all specialties can be made at the Main registration Counter by UPI or Cash.

Index

Sr. No.	Topic	Page No
1	About Us	12
2	Infrastructure	13
3	Medicine Department	14
4	Comprehensive Diabetes Treatment Unit	15
5	Dialysis	15
6	Comprehensive cardiac and CVTS Department	16
7	Psychiatry Department	17
8	Asthma, T.B., Pulmonology Department	17
9	Special Treatment for Snake-bites, Scorpion-sting and Leptospirosis	18
10	Comprehensive Gastroenterology Unit	18
11	Antiretroviral Therapy Center	18
12	DRTB Center	19
13	Neuro Physician	21
14	Comprehensive Cancer care Unit	22
15	Tobacco and Alcohol Awareness Session	24
16	Surgery Department	25
17	Neuron Surgeon	26
18	Comprehensive Urology Unit	26
19	Ophthalmology Department	27
20	ENT (Ear, Nose, Throat) Department	28
21	Orthopedic Department	29
24	Physiotherapy	30
30	Pediatric Department	31
31	Gynecology Department	35
32	Radiology Department	37
33	Pathology Department	38
34	Virology Research & Diagnostic Laboratory (VRDL) & RT-PCR Lab	41
35	Pharmacy	42
36	Campus	43
37	Other Facilities	44
38	General Instructions	46
39	Responsibilities of The User	46

ABOUT US

B.K.L. Walawalkar Hospital, Diagnostic & Research Centre



Walawalkar Hospital (BKLWH) is a 700 bedded multi-specialty hospital equipped with state-of-the-art equipment providing comprehensive treatment and ultimate care for patients, coming from several part of India. We provide health care facilities for patients from in and around Ratnagiri and nearby districts. We strive to help the needy patients by offering them free treatment with the latest medical facilities.

We strive to provide the best treatment for patients with health issues that belong to all important medical fields such as

- **Medicine, Dermatology, Psychiatry, TB & Chest Disease**
- **General Surgery, ENT, Ophthalmology, Orthopedics, Anesthesia**
- **OBG Pediatrics,**
- **Radio Diagnosis, Pathology (CCL)**
- **ART Center**
- **DRTB Center**
- **Special services**
- **Comprehensive diabetes Unit**
- **Comprehensive cardiac and CVTS department**
- **Comprehensive Cancer care Unit**
- **Comprehensive Urology Unit**
- **Comprehensive Gastroenterology Unit**
- **Comprehensive joint and spine unit**



Infrastructure

The hospital is 700 beds capacity with 10 operation theatres, Hemodialysis Unit, DR-TB center, All the operation theatres are air-conditioned and include laparoscope, image intensifiers, different types of monitors & ventilators. These operation theatres would handle a range of surgeries including simple procedures for treatment of hernia to complicated ones like that for kneereplacement, spine surgeries, and Cancer surgeries.

Intensive care units are available for patients who have undergone complicated surgeries, new- born babies etc. Hemodialysis units are also available considering the need for the same for patients in serious condition. 8 units from Baxter are used for this purpose. For ensuring water purity in dialysis treatment, various water purification techniques like RO System etc. are used. All wards in the hospital are connected to each other by computers. This enables the doctors to view any report in any ward & administer treatment accordingly. Availability of internet helps in obtaining views of doctors from abroad in the treatment of some patients. Arrangements in the hospital which provide clean fresh air and light along with cleanliness have always impressed the patients.



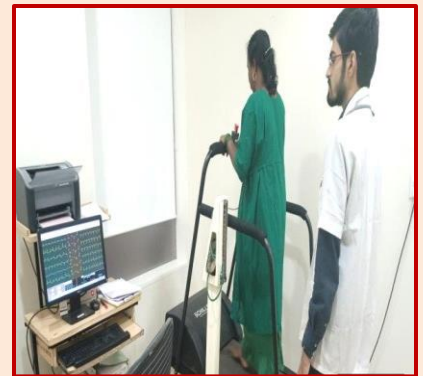
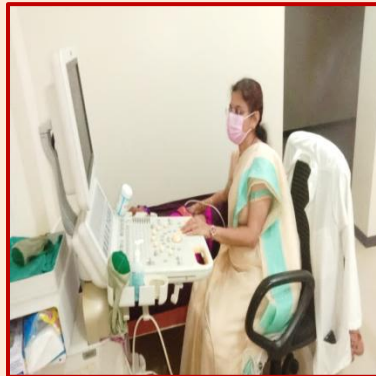
General Facilities

- Central Services for In/Out patients well equipped OT Theatres
- Emergency Medicine department EEG / ECG
- Central Sterile Supplies Department (CSSD)
- Central Laboratory
- Blood Bank Component Lab
- Ultra-modern Radiology Department Hemodialysis
- Central Laundry
- Central Kitchen
- Canteen
- Pharmacy
- Central Photography Section Central Workshop
- Electronic Data Processing - Networking and Local Intranet
- Mortuary
- Fleet of Vehicles for transporting patients, students, trainees and staff available.

Medicine Department

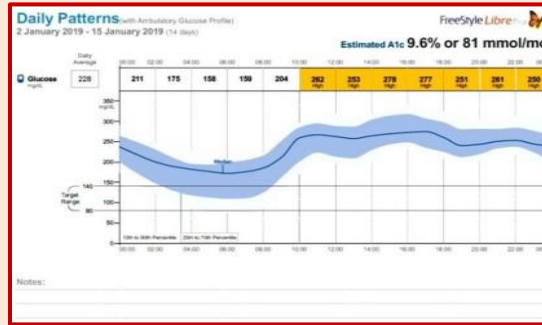


- ECG, EEG
- Hemodialysis- 10 Machines with RO
- Ventilators, High flow ventilator
- Bedsides CVVHD unit
- Philips cath lab and DSA system
- IABP (Intra-aortic balloon pulsations) machine
- Holter System
- ABG Machines
- Activated Clotting Time Machine
- Pacemakers
- Echo with Doppler's
- Continuous Glucose monitoring
- Tanita Body Composition Unit
- Neurothesiometers



Comprehensive Diabetes Treatment Unit

Continuous glucose monitoring (CGM) Devices help you manage Type 1 or Type 2 Diabetes with fewer finger stick tests. A sensor just under your skin measures your glucose levels 24 hours a day. A transmitter sends results to a wearable device.



Dialysis

- 10 Dialysis Units
- RO Plant
- Trained Staff & technician
- Emergency Facilities Available



Comprehensive Cardiac and CVTS Department

In Comprehensive cardiac care center, Walawalkar hospital, a well-equipped advanced „Cardiac Theatre“ facility has been started from 9th June 2018. It has state of art facilities like

- **Angioplasties**
 - **Angiographies**
 - **Pacemakers**
 - **Bypass surgery**
 - **Valve replacement**
 - **Holter Monitoring (With One Day Stay)**
 - **24 Hours ECG monitoring**
 - **Color Doppler**
 - **Treadmill Test**
-
- ISO 5 Modular O. T. Epoxy floor, aluminum silicate ceiling to prevent fungus, Stainless Steel walls to maintain temperature and sterility.
 - Air handling unit to minimize infection.
 - Trans esophageal Echo to diagnose ASD, VSD, PDA and closure.
 - All surgical equipment's are German made. OT lights are of Simon's with each dome having 16 flowers and total 48 LED lights to prevent heat generation.
 - Team of full-time cardiologist. Radio feathers, Cath lab, Technicians and cardiac nurses in campus.



Psychiatry Department

In order to assess the developmental and psychological health of persons, different psychological tests like Developmental Screening Test, I.Q. Test, E.Q. Test, Clinical Test, Aptitude & Attitude Test and related equipment's are utilized at the Hospital.

These Tests are conducted relatively at much cheaper rates as compared to the rates prevailing in Pune- Mumbai.

There is a full time working psychiatrist at the hospital and treats patients having Schizophrenia, Anxiety, depression and other psychiatric problems.



Asthma, T.B., Pulmonology Department

Acute respiratory distress syndromes, acute bronchial asthma, Interstitial lung disease, pulmonary Koch's pleural effusion, Bronchitis pneumonia etc. cases are treated in I.C.U. for artificial ventilation.

I.C.U. is equipped with adult as well as pediatric ventilator.



Special Treatment for Snake-bites, Scorpion-sting and Leptospirosis



The incidence of Snake-bites & Scorpion-sting is much higher in Konkan than the cities. Most of the times, such patients lose their life when treated with some local “medicine” or by so called “sorcerer”. Based on the research carried out at the Walawalkar hospital, it has developed special treatment for these incidents.

A snake-bite affects blood-coagulation leading to kidney failure hence a treatment is developed using anti-snake venom along with blood-plasma. This cheap and effective treatment has saved lives of many a patient.

A scorpion-sting affects the functioning of heart causing danger to the life of the patient. The hospital has also developed a cure for it and saved a number of lives.

In Konkan region, the farmers growing rice do the sowing in rainy season while standing in mud in the field. These conditions coupled with rats can cause Leptospirosis even the first to identify the bacteria causing Leptospirosis. The identification made preventive care easier, saving the lives of scores of farmers of today & tomorrow.

ICMR Andaman and CMC Vellore are helping out in this research work.



Comprehensive Gastroenterology Unit

An endoscopy is a test to look inside your body. A long, thin tube with a small camera inside, called an endoscope, is passed into your body through a natural opening such as your mouth. Your GP may refer you for an endoscopy if you're having certain symptoms. It will usually be done at an endoscopy unit in a hospital.

An endoscopic procedure allows the doctor or nurse to visually inspect your gastrointestinal tract using a video camera attached to the end of a long thin flexible tube or endoscope. Upper gastrointestinal endoscopy also known as OGD or gastroscopy is examination of the esophagus (food pipe or gullet), stomach and duodenum (first part of the small bowel). Lower gastrointestinal endoscopy colonoscopy (or flexi sig) is an examination of the colon (large bowel). Please see patient information leaflet for specific endoscopic procedures.

PROCEDURES :

- Gastroscopy
- Colonoscopy
- Bronchoscopy
- Sclerotherapy
- Band Ligation
- Hemoclip Application
- Balloon dilation
- ERCP/PTBD
- RT insertion
- APC
- Fibro Scan



Fibro Scan Machine

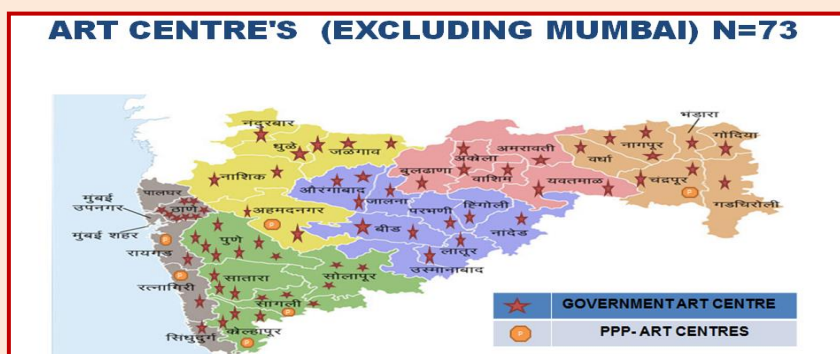


Antiretroviral Therapy Center



India has the second-largest HIV burden in the world, with an estimated adult prevalence of 0.22% and 23.19 lakh people living with HIV (PLHIV) in 2020. Many states in India estimated to have adult HIV prevalence higher than the National average. Maharashtra is one of them with HIV prevalence (0.35%). A timely and concerted response to the epidemic, however, led to a considerable decline in the incidence of HIV in the country. Currently, the country is estimated to have an annual HIV incidence of 0.04 per 1,000 uninfected populations. However, the burden of HIV is comparatively much higher in key populations/high risk groups. NACP recognized the need for an expanded and broad-based response mechanism to address various vulnerabilities and lessen its devastating impact on virtually every sector of society. Thus, the approach of Mainstreaming and Partnership is an integral part of the national program to build a multi-sectoral response to HIV and AIDS.

The National AIDS Control Organization (NACO) adopted the test and treat strategy in 2017. To fulfill this test and treat strategy, National AIDS control society established over 500 ART centers all around India. In Maharashtra excluding centers in Mumbai approximately 73 ART center were functioning only few are started in Private Medical colleges. See image below



According to Public private partnership strategy of National AIDS control Program Phase IV Antiretroviral Therapy (ART) centre has been established under a public-private partnership model at BKL Walawalkar Rural Medical College and Hospital at Dervan, in association with the National AIDS Control Organization (NACO) to tackle HIV infected adult and children populations in catchment area on 5th of January 2021. PPP-ARTC centre established at Dervan is first of its kind “Antiretroviral therapy centre” started in private set up of Ratnagiri and Sindhudurg district.

Till date 1116 PLHIV were registered in PPP-ARTC centre. Our ARTC following our institutional vision of “Health For all” also working as per NACO's goal of every person living with HIV has access to quality care and is treated with dignity. Our PPP-ARTC is well equipped with all required human resources like trained ART counselor, Pharmacist, Data Entry operator, lab technician & staff Nurse. As well as designated ART centre In-charge / Senior Medical officer and Nodal officer. Due to efficient working

pattern and tendency of following all norms of NACO and Maharashtra AIDS control Society ART centre is going to be upgraded to ART Pulse centre soon staff was already trained regarding guidelines , functioning and structure of ART Pulse centre. Currently our PPP-ART centre managing opportunistic infections of different types present in PLHIV like candidiasis, skin infections, pulmonary tuberculosis etc. Also dealing with adverse drug reactions due to first line antiretroviral therapy as well as second line anti-retroviral, monitoring CD4 count six monthly collecting samples at our ARTC and transporting them for CD4 testing at nodal ART centre. Monitoring of on treatment patients are tested for viral load ,Available on every Tuesday in collaboration with Mumbai based testing unit of Metropolis as per Maharashtra AIDS control societies instructions. This antiretroviral therapy center in short duration becomes “a ray of hope” for people living with HIV in difficult, remote and rural area of this region.

BRIEF DETAILS OF PATIENT UNDER CARE SUPPORT AND TREATMENT AT PPP-ARTC BKLWRMC DERVAN	
Total number of PLHIV register in HIV care till date	1116
Number of PLHIV alive and on ART	1045 (EXCLUDING Transfer outs & Deaths)
PLHIV Adults (N=1027)	
Male	469
Female	558
PLHIV Pediatrics(N=18)	
Male	10
Female	8

DRTB Center

DRTB Center Opening 07.12.2021

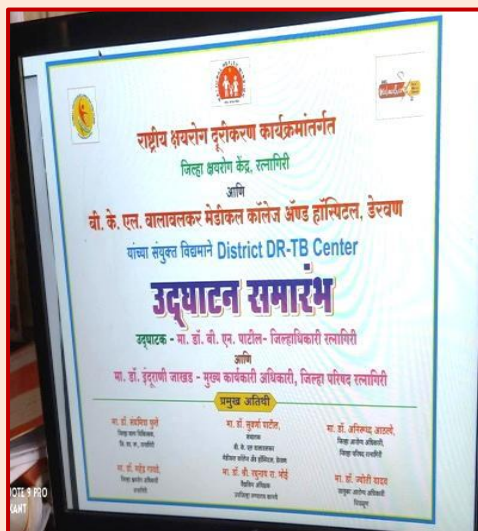
Tuberculosis (TB) is a disease caused by bacteria that are spread from person to person through the air. TB usually affects the lungs, but it can also affect other parts of the body, such as the brain, the kidneys, or the spine.

In most cases, TB is treatable and curable; however, people with TB can die if they do not get proper treatment. Sometimes drug-resistant TB occurs when bacteria become resistant to the drugs used to treat TB.

This means that the drug can no longer kill the TB bacteria.

Drug-resistant TB (DR TB) is spread the same way that drug-susceptible TB is spread.

TB is spread through the air from one person to another. The TB bacteria are put into the air when a person with TB disease of the lungs or throat coughs, sneezes, speaks, or sings. People nearby may breathe in these bacteria and become infected.



Neurology department

- Epilepsy
 - Seizures
 - Multiple sclerosis
 - Neuromuscular disorders
 - Neurodegenerative disorders
 - Spinal cord disorders
 - Infections of the nervous system
- strokes
cerebrovascular accidents
parkinsonism
interventional neurological procedures



Facilities will be available in future

MRI-Diffusion MRI,

Carotid stenting

Thrombectomy

Embolization

MR. ANGIOGRAPGY

cerebral angio

Thrombolysis

Comprehensive Cancer care Unit

All types of cancer patients are treated at B.K.L Walawalkar Hospital. Onco surgeries and chemotherapy is available for the cancer patients. Full time specialists of the hospital and a team of doctors from the Tata Memorial Cancer Hospital treat the cancer patients. Oral malignancy, CA Breast & CA cervix, lymphomas, leukemia, CA colon, CA rectum, etc cases are treated under various financial aid schemes.



Collaboration with Tata Memorial Centre

Detection of Esophagus Hypopharynx Cancer by doing Barium swallow at community level. Under this project, 27393 patients are screened for barium swallow through mobile screening unit and 35 patients found positive for DCBS. Also under this programme 28328 patients are screened for oral cancer. The people from Ratnagiri district are screened for „Double contrast Barium Swallow“ installed in a mobile vehicle. It's a community based cluster randomized clinical trial and double contrast barium swallow is used as a screening tool to reduce cancer related mortality due to esophageal and hypo pharyngeal cancers.



Metronomic Chemo Therapy- A Ray Of Hope

A deadly disease like Cancer can be fought with application of knowledge & persistent efforts. What is needed is the commitment of the human beings to work in this fashion. Walawalkar Hospital is dedicated to the treatment of Cancer with all its might in resources & knowledge. The incidence of Cancer is very high in the Konkan region owing to the twin evils namely addiction to tobacco and/or liquor and lack of knowledge.

Department of Atomic energy (DAE) has donated BHABHATRON II unit, High Density Brachytherapy, CT simulator, top of the line planning system in the year 2009.



High density Radiation, Brachytherapy, CT Simulation for planning (Since 2010)

Over the last 14 years, the B.K.L. Walawalkar Hospital has been providing good quality secondary care services. It is backed up with tertiary level medical care and has expanded its scope very



rapidly since its inception. In recent time, the institute has set up the Radiotherapy unit which will result in establishment of comprehensive cancer care facilities in the backward Konkan region of Maharashtra. Padmavibhushan Dr. Anil Kakodkar, Chairman Department of Atomic Energy inaugurated Radiotherapy unit "BHABHATRON-2" on 7th February 2009. This unit is under control of AERB the renowned Cancer specialist, Dr. Shreepad Banavali (Tata Cancer Hospital) has invented the Metronomic Chemo-Therapy and has thus offered hope to the Cancer patients.

Metronomic Chemotherapy –

*Very cheap, * Easily available, *Less side effects, *Less supportive care, *Noninvasive *Good patient compliance,

*As effective as costly chemo with the objective of eradication of Cancer from the Konkan region, the hospital is also engaged in creating awareness about the disease in all possible ways. Hospital is been awarded by "**Americare Award**".



Dormitory for Cancer Patients

Dormitory is available for poor patients free of cost. The majority of patients coming to Hospital for surgery or post-surgical treatment (radiotherapy, chemotherapy, etc.) need a place to stay while undergoing treatment. Anyone who has had to look for accommodation in this rural area knows what an impossible task it can be. And these people are poor, often illiterate, and ill. BKLW Hospital attempts to fill each family's needs.



Tobacco and Alcohol de-addiction Awareness Session



Surgery Department

The hot and humid weather of Konkan coupled with shortage of potable water and high content of minerals in water lead to an increased incidence of kidney-stone among the population. Further these kidney-stones if not treated in time can even damage the kidneys. The hospital established the Urosurgery dept. to treat the poor population of Konkan and especially the youth on whose shoulders there is always a large responsibility. Specialist doctors & state-of-the-art treatment has led to quick recovery for patients. Patients are brought to the hospital from nearby villages & sonography is conducted for free leading to early detection of kidney stones. For appropriate treatment end urology is taken help For conducting a surgery with endoscope (minimally invasive), a range of equipment such as Cystoscopy, Uteroscopy, Nephroscope, Image Intensifier etc. has been made available. These facilities being available at nominal costs, it has saved the lives of a number of young men.



Plastic and Re Constructive Surgery

- **Cleft Lip/Palate & Plastic Surgery,**
- **Orthodontist, Burn Contracture,**
- **Facio-maxillary surgeries-Rhinoplasty,**
- **Maxilla, Mandible fractures, Trauma NTE**

OBJECTIVES –

- 1) To identify patients of Cleft Lip & Cleft Palate in Ratnagiri, Sindhudurg & Raigad District.
- 2) To motivate patients for consultation with plastic surgeon for early correction through surgical correction.
- 3) To rehabilitate the patient with dental & speech problems.
- 4) To increase awareness through the population by use of posters, meetings, Flip Charts etc. with volunteer
- 5) To increase awareness in Government officers, Medical personnel, Anganwadi workers, staff nurses etc. through letters, meetings, and awareness seminars.

INNOVATIONS AND LESSONS LEARNED

1. Due to this project, Health awareness in community is increased tremendously. So now a days newborns are coming to Hospital in right time for consultation.
2. Due to surgical correction, Dental and Speech rehabilitation faces are transforming to smiling faces.
3. To overcome rejection of patients, patients are regularly followed up and treated for Anemia, Upper Respiratory infections.
4. Regularly Dietary advice sessions, nursing care sessions, Breast feeding sessions are carried out for the parents

Before

After

Before

After



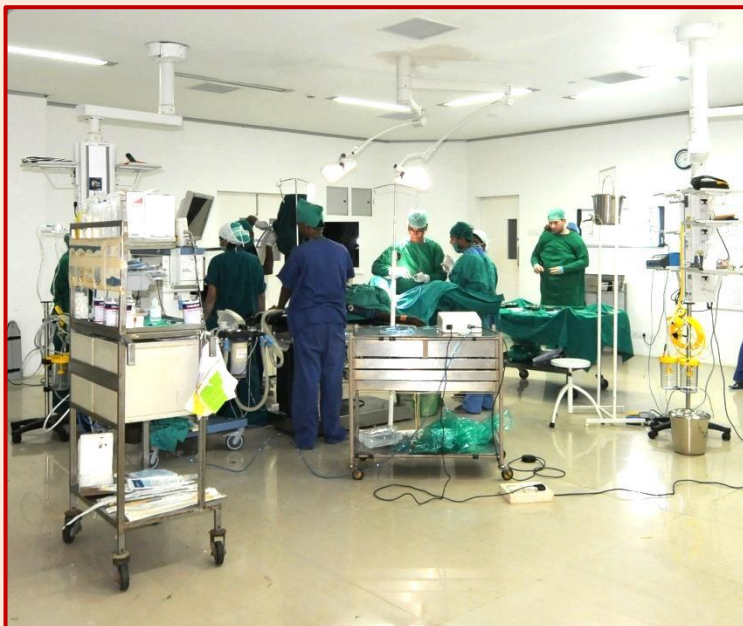
Neuron surgery

A neurosurgeon is a physician who specializes in the diagnosis and surgical treatment of disorders of the central and peripheral nervous system.



Comprehensive Urology Unit

- Percutaneous Nephrolithotomy(PCNL)
- Ureteroscopic lithotripsy (URSL)
- Cystolithotripsy
- DJ stenting
- Visual Internal Urethrotomy (VIU)
- Transurethral Resection Of The Prostate(TURP)
- Cystoscopy
- Nephrectomy
- Prostatectomy



Ophthalmology Department



The Ophthalmology department has its own eco-system of supporting facilities. Housed in an independent building, in addition to an OPD section it boasts of separate arrangements for conducting surgeries.

Incidents of Cataract lead to problems with vision and coupled with old age medical conditions adversely affect the life of poor people even leading to accidents in daily life.

This is countered by offering Cataract-surgery with the help of phaco-unit at very low rates. Cataract surgeries for Yellow and Orange ration holder patients are free of cost. During surgery period, lodging-and- boarding arrangements for the patients are done by the hospital free of cost. A Phaco surgery costs is nominal.

Digital screen is used to assess imperfection in vision. The imperfections are corrected by using A- scan, Slit-lamp, Operating Microscope, Phaco-unit etc. Laser treatment is available for treating retina related problems caused by Diabetes, high blood pressure & improper functioning of kidneys.



ENT (Ear, Nose, Throat) Department

Tonsillectomy, Septoplasty, Stapedectomy, Tympanoplasty, etc. operations are routinely performed.

Audiometry is also done routinely on O.P.D. basis.

Hearing Aid is provided free of cost to Yellow & Orange ration card holders



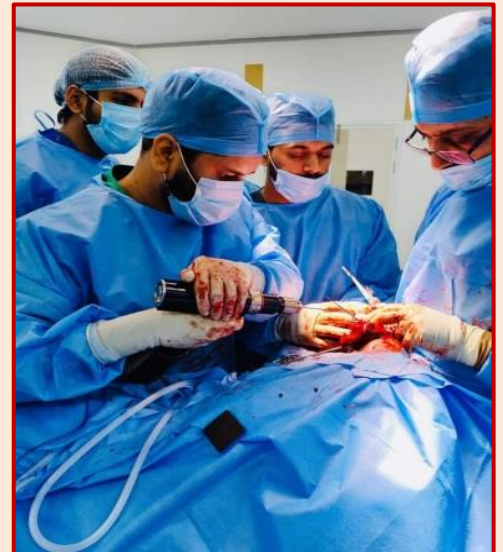
Orthopedic Department

Konkan is synonymous with winding roads & “ghats” (roads with bends which are difficult to negotiate). In addition to these challenges are incidents like falling from a tree, injuries due to carrying large load on head etc. These challenges & incidents mean that the farmers in this area some time are incapacitated for life owing to some or the other accident. But the hospital has prevented this from happening thanks to the specialist doctors in its orthopedic department. This department has a separate, well equipped operation theatre with Image Intensifier etc. and all types of joint and spine surgeries are performed.

A range of different surgeries are carried out like knee replacement, hip replacement along with special procedures like Baloon Kyphoplasty for collapsed vertebra etc. This work has been accepted widely by the patients and now patients from cities are coming to the hospital to benefit from this specialized service at fraction of a cost.

Orthopedics Services:

- **Hip & Knee Arthroplasty**
- **Open Spine Surgeries**
- **Minimally Invasive Spine Surgeries**
- **Shoulder & Knee Arthroscopic surgeries**
- **Ligament repair & Re Construction Surgeries**
- **All Type of Simple & Compound Traumatic Fractures**
- **All types of internal & external Fixation of trauma / Fractures**
- **Pelvic Fractures Fixation**
- **Vertebroplasty & Kyphoplasty**
- **Root block for Pain Management**
- **Rotate Cuff repair & reconstruction surgery**



Physiotherapy



Physiotherapy is a valuable adjunct to the Medical Management of Orthopedic, Onco patients and Chest patients alike. While physiotherapy offers supportive treatment to critically ill patients, it is essential for rehabilitation once the patient is stable. Almost all Indoor patients are offered post-operative treatment for at least 3-4 days and rehab for non-operated cases up to discharge. All patients are counseled about home care and continuation of treatment to maintain good health.

In the OPD – Arthritis, trauma and operated orthopedic patients come regularly on OPD basis. Shoulder and ACL rehabilitation programme for operated and conservatively managed patients is given regularly.



- The spacious physiotherapy department is a gateway to the path of better health and fitness.
- The department is managed by a team of highly qualified skill and experienced physiotherapists.
- State of art of rehabilitation equipment including Treadmill, cycle, ergo meter, Multistation gym, Staircase and Ramp

Neuro-physiotherapy : focuses on treatment of individuals with neurological conditions such as spinal cord injury etc.

Cardiorespiratory Physiotherapy: aims to help clear lung secretions, prevent or improve areas of lung collapse & rescue the effort of breathing.

Community Physiotherapy: aims at promotion of health & rehabilitation in elderly, Women, Differently abled individuals & Occupational Health.

we give treatment using exercise Therapy & Electrotherapy. we use different electrotherapeutic Modalities for pain relief

- 1) TENS(Transcutaneous electrical Stimulation)
- 2) Interferential Current Therapy
- 3) Short Waves Diathermy
- 4) Ultrasound Therapy
- 5) Infrared & ultraviolet radiations
- 6) Paraffin Wax Bath Therap



Pediatric Department

Full time pediatricians are working in the department. Neonatal I.C.U. is of 15 beds. Intrauterine growth retardation low birth weight babies acute respiratory distress, continental duodenal Artesia imperforated arms etc. cases are treated.

Pediatric Surgery

Congenital duodenal atresia, congenital diaphragmatic hernia, imperforated anus, congenital hernia, hydrocele, etc. cases are operated successfully.

NICU/PICU:

The hospital has a separate ward for treatment of children up to 12 years of age. Children born with challenges due to complications at the time of delivery, children born before 9 months, children born with less weight than normal, children born with congenital defects, with jaundice etc., all are treated in a well-equipped Neo-natal Intensive Care Unit (N.I.C.U.)

This section boasts of state-of-the-art equipment such as ventilator, phototherapy with LED, Syringe Pump, Central Monitoring, Warmer, Electric Weight Machines, Central Suction & Oxygen, Double Volume Exchange Transfusion etc.



Malnutrition Elimination Programme & Child Health (Since 2001)



With the aim of countering this problem in the vicinity of Ratnagiri & Sindhudurg Districts, children below 6 years of age & Antenatal & post natal mothers in the area are approached. Specially created teams from

the Hospital/Trust imparted this group, information on Health & Healthy-Diet.

>100 Anganwadis are adopted for this purpose and these teams visit these anganwadis weekly basis.

Target groups-

0-6 age group children / Adolescent girls / Post natal mothers

For the target group, parameters like Hemoglobin, Height, weight,

serumproteins were monitored periodically & Nutritious food (in the form of "Ladoo",

prepared by the Hospital/Trust) was supplied to them on weekly basis.

This project has created a positive impact on the beneficiaries.

1] Registration of Child & ANC Mothers: Children below 6 years of age, Antenatal & Lactating mothers
2] Physical Examination & Investigations: Height, Weight, Mid Arm, Head & Chest Circumference

3] Nutritious Ladoos Supply: Daily supply of packets of nutritious ladoos

4] Medicine Supply: Hematinics, Vit.D, Vit.A, Calcium, Anthelmintics & Hospital Visit on Monthly Basis

5] Patho Investigations: Hb%, Serum Proteins, Urine, MT - Every 3 Monthly

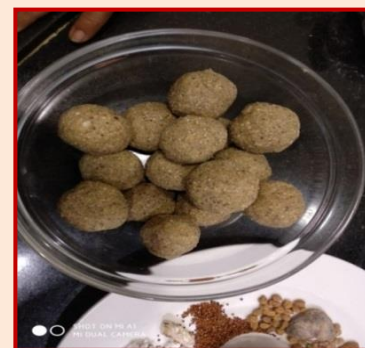
6] Referral services to B.K.L. Walawalakar Hospital, Free 1st Hospital Delivery & subsequent two deliveries at subsidized rates

7] Post Natal Baby

Care 8] Well equipped

N.I.C.U.

Walawalkar Sudama Y.



Walawalkar Ladoo Gopal Yojana (0-6 Years)

Nutritious 'Ladoos'

Malnutrition in Konkan is a social disease, which can easily be treated with proper nutrition. Geographically located in mountainous terrain with poor soil quality, Konkan has extreme hot & humid weather on top of already low poverty levels.

This has led to widespread nutrition issues amongst the population. To build a strong, positive & capable society, it was necessary to break this vicious cycle of malnutrition. And with this objective, the hospital decided to increase awareness of nutrition and

developed a 'Ladoo' (a nutritious delicacy prepared from nuts, honey, dry dates, saffron, milk powder, Jaggery, local whole grains and some natural herbs such as 'Ashwagandha', 'Shatavari', 'pimpili', 'sunth', 'ahliv' etc.). They contain 5% Iron, 84% Calcium, 68% Carbohydrates & 10% Proteins and other vitamins.

As described earlier, these ladoos are distributed every week to ICDS centres (preschools), pregnant women & adolescent girls for free in all



villages. Each person receives 2-3 ladoos for each day. These ladoos provide the daily nutrients required to this population, which struggles even for one decent meal of the day, and to track the effects of this nutritious supplement, the weight & height of the recipients is measured regularly. Furthermore, women are also trained on how to prepare a range of healthy food at home from easily available local ingredients in their regions. Until now, almost 617 pre-schools (approx. 21240 children) from the 3 districts of Ratnagiri, Sindhudurg and Satara, have received this service.

Regular consumption of these ladoos has shown remarkable improvements in Hemoglobin content in the blood & weight of the children/women. Such positive changes in pregnant women always help in delivering a healthier child.

A report from the Maharashtra State Public Health Laboratory has indicated that this "Ladoo" contains about 410 Kcal energy per 100 grams, which proves its importance.

The hospital has been distributing these "Ladoos" to the malnourished population since the year 2000 and has continuously worked towards its goal of improving the overall health of the whole society

Walawalkar Sukanya Yojana (Adolescent Girls)

- one day work shop
- 10 days residential camps
- school visits for work shops
- Village visits

Anemia is still one of India's major public health problems, especially among adolescent girls. It has become necessary to find out correlates of nutritional status of adolescent girls in rural area.

Community based cross-sectional study - Nutritional status of study subjects is assessed on the basis of BMI.

The health check-up camps is organized to know the deformities among the girls and at the same time counseling is done to make them aware of good health



Walawalkar Dant Chikitsa Yojana

B.K.L. Walawalkar Hospital have been supporting initiatives like free dental check-up camps in rural areas and the efforts set the stage for major improvements in oral health care among school children. All zilla parishad schools from Ratnagiri district are selected for dental check-up.

Dental caries is a major public health problem among schoolchildren in rural areas. They are the main cause of tooth mortality, presentation of dental emergencies and tooth extraction in this group. The many causes of dental caries include poor dietary habits, poor oral hygiene and lack of dental care. Methods to combat this problem include dissemination of dental health messages, promotion of good personal dental care and regular dental check-ups.

The general prevalence rate of positively detected cases of any level of dental caries was 93%. (Poor 59% + Fair 34%) and only 7% found in good condition. The proper treatment and awareness done by hospital throughout the year resulted into reduced caries incidences upto 90% among screened students.



Gynecology Department

- Routine OPD for Obstetrics & Gynecology
- Normal & cesarean Delivery
- Infertility treatment
- IVF center
- lap and open hysterectomy
- Cancer Screening for Uterus / Ovary/ Cervix
- Pap smear Test
- Colposcopy
- PICU / NICU



Walawalkar Yashoda Yojana- Baby Shower program for pregnant women



Walawalkar Maher Yojana

Free 24 hours Ambulance

Early marriages, multiple pregnancies, poverty, alcoholic husbands, insufficient food, and heavy physical labour on the farm/home lead to malnourishment in most women within the Konkan region. To strengthen the roots of society, the hospital decided to concentrate on the health of pregnant women. A team of doctors & nurses was formed, well-equipped with medicines and 'nutritious ladoos'; these teams visit the villages, treat the poor & malnourished pregnant women right at their doorstep to ensure safe, healthy delivery and post-recovery. The villagers believe that delivery of a pregnant woman is a natural event and there is no need of a hospital for this purpose. Also, the remote places of Konkan are so isolated that they are usually delayed by the time they reach the hospital. The hospital initiated a 'Maher scheme' (Maher means the parental home) to resolve this issue. The expectant mother is brought to the hospital 7-8 days before the delivery and this period is utilised to train her on how to take care of a new-born, treatment & bath, health, clothing and the baby's diet. After delivery, she is discharged with a gift basket, which includes a variety of items required for the new-born. These schemes are introduced with expectations that the women would feel comfortable giving birth at the hospital and are introduced to proper ways of taking care of their new-borns once they return home.



Naming Ceremony of Child



Radiology Department

Accident victims, Cancer patients and those suffering from paralysis can be treated at the hospital with Spiral CT Scan. To make available those facilities which are not easily available in the vicinity is the philosophy behind creating this infrastructure and has thus rendered it to be perceived as an "oasis" for the patients.

If the CT Scan photographs indicate any "tumor" in any part of the body then biopsy can be carried out. Interventional Radiology can help in removing parts of "tumor" from lungs, chest, stomach; neck etc. and the same can then be used for diagnosis. Similarly Digital X-ray with image distribution software can offer tremendously improved results for the x-ray image.

A special scheme is implemented using Ultrasonography to detect & treat any medical anomaly in a patient before it leads to complications. Accordingly, sonography is conducted for free for poor patients after getting them to the hospital in an ambulance. This has helped in timely detection and treatment for kidney-stone, problems related to uterus & some tumors etc. Doppler equipment helps in checking the blood flow and gangrene can be prevented. The hospital thus offers medical treatment aided by modern technology. Mammography helps to detect breast cancer at very early stage.

Facilities in Radiology

- Linear Accelerator, MRI (Philips 1.5T), CT Scan,
- Ultra Sonography, Mammography,
- High density Radiation- Brachy-therapy,
- Barium Screening, Interventional Radiology

HIGHLIGHTS & MAIN FEATURES OF MRI CENTRE:

- Consistent and high quality imaging with d Stream digital broadband.
- Patient anatomies differ, flexible coils adapt to their body shape.
- Compressed SENSE accelerates 2D- and 3D scans by up to 50% with virtually equivalent image quality
- Access to a wide range of advanced applications for brain, body, MSK, oncology and cardiac examinations.
- Comfort one 2- a unique noise reduction technology available for a widerange of applications. By reducing acoustic noise to near ambient, it willhelp promote patient comfort and acceptance.

WHOLE BODY MRI SCAN

BRAIN: Routine, Stroke Protocol, CSF Flow Study, Orbit, Pituitary...Rs.2500/-

SPINE: Cervical, Dorsal, Lumbar, SI Joints, Sacrum coccyx.....Rs.3500/-

NECK: Neck / Face / Tongue, Salivary Glands with sialography, ChestRs.3000/-

JOINTS: Shoulder, Elbow, Wrist, Hip, Knee, Ankle, TM Joints.....Rs.4000/-

ABDOMEN & PELVIS: Abdomen.....5000,

Pelvis, MRCP/ Liver, Tumor Protocol, MultiphaseRs.4000/-

ANGIOGRAPHY/VENOGRAPHY: Brain + Neck, Renal, Ilio-Femoral, Lower/ Upper Limb, Aorta..... Rs.5000/-

SPECIAL: Brachial Plexus, Lumbar Plexus, Urography, Neurography, Defecography, Metastasis Screening.....Rs.4000/-



Pathology Department

The Pathology dept. is divided into Hematology, Biochemistry, Histopathology, Cytology, Serology, and Microbiology.

]CCL Hematology, Biochemistry, Cytology, Microbiology, PCR

Similar to the deductions made from a human pulse, blood tests also reflect the health of the patient and hence the hospital has decided to strengthen this part of medical treatment.

Tests related to liver, kidney, blood-sugar are carried out using fully automated analyzers which produce instant reports. Hormones & tumor marker tests are carried out using a high-end machine called Chemimmunoescence.

Histopathology dept. helps in correct diagnosis about tumors in the body about whether they are due to Cancer and this way has saved lives of scores of patients.

Correct identification of bacteria leads to correct treatment. Acknowledging this, the hospital has well equipped micro-biology dept. with Elisa Reader, Washer, and Laminar Airflow etc. Research about diseases like Dengue, Malaria and Leptospirosis is carried out using this equipment.

Not only these facilities are offered at fraction of a cost but the results of these tests are available in 2-3 hours which can help in immediate treatment of the patient and which would ultimately lead to increased possibility of success in treatment.

Collection of Specimens

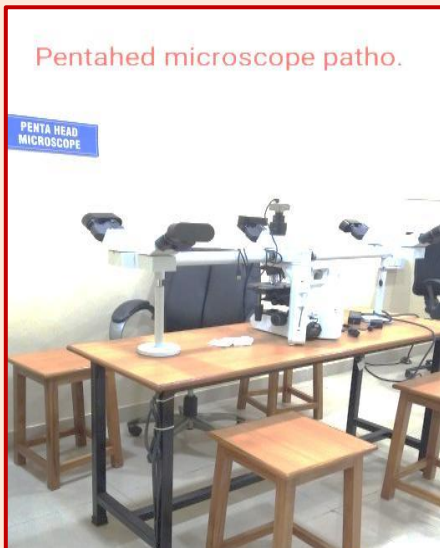
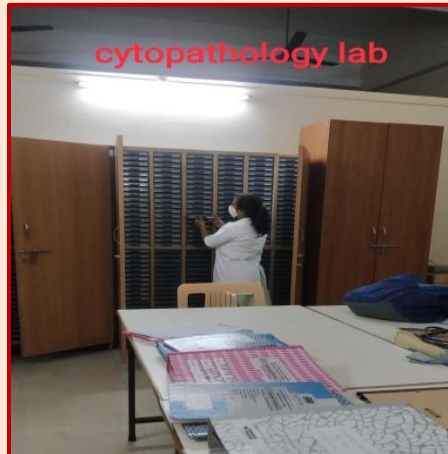
* All Days 08.00 am to 6.00 pm

*Reliability and promptness of laboratory results is ensured as tests are done by automatic machines.

*Reports are made available within the shortest possible time, which will be specified.



Advanced Equipment's In Pathology Department & CCL



Biochemistry Instruments



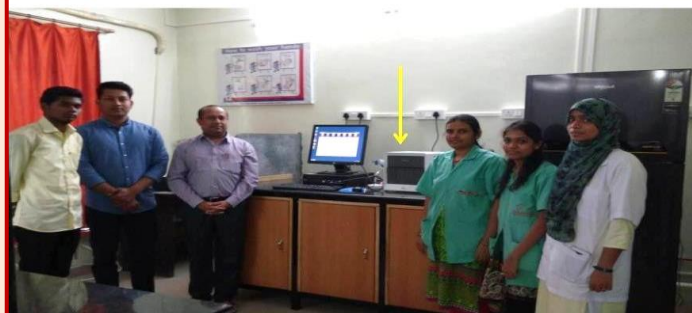
Gas Chromatography-Mass Spectrometry : (GC-MS)



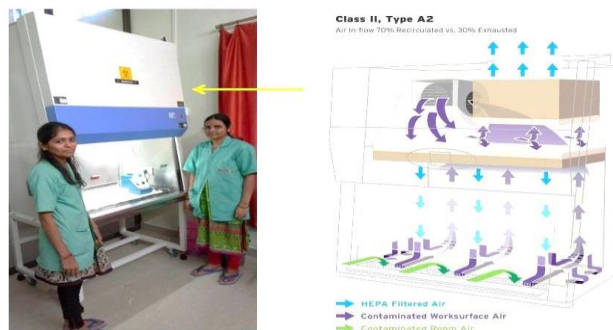
FT-IR (Infrared spectroscopy)

Microbiology Equipment's

Our GeneXpert Laboratory



Biosafety cabinet Class II A 2



Automated culture system



Vitek 2 – Compact 30



Virology Research & Diagnostic Laboratory (Vrdl) & RT-PCR Lab

Our new „Virology Research & Diagnostic Laboratory“ inaugurated at the hands of Dr. Shripad Banavali (Director of Academics, Tata Memorial Centre) on September 18th, 2020 provides all necessary equipment for research and next-generation advanced technology to diagnose faster and more accurately in the Molecular Laboratory.



This advanced technology will help to diagnose and prevent infections by viruses like COVID19 Dengue, Hepatitis A.B.C.D., SARC, H1N1, HIV, HPV, EPST In Barr virus, Ebola, MERS, ZIKA, Malaria, cervical cancer and many other communicable diseases. By knowing the viral load through the RT-PCR test, the treatment of these deadly diseases will be made easier. The laboratory will be a boon to Konkan and a benchmark in diagnostics for Molecular and viral lab.

The mechanism in the lab will encourage research activities on genotyping, cloning, mutation detection for hereditary diseases, microarray, cancer biomarkers, DNA methylation under the guidance of institutes Scientific Advisory Committee member and well-known scientist Dr. Rita Mulherkar.

In a broader view of imparting training and education in Molecular biology & virology, Dr. M.G. Deo Molecular Laboratory has been established in B.K.L. Walawalkar Rural Medical College. The training in Genetics, DNA extraction and PCR is imparted to young aspirant budding medicos, students in this well-equipped molecular laboratory.

The laboratory has been established as per ICMR guidelines and accredited by National Accreditation Board for Testing & Calibration Laboratories (NABL), a Constituent Board of Quality Council of India.

The laboratory is well equipped with advanced equipment with cutting-edge technology such as Real Time PCR machine, Biosafety cabinets class IIA2, -80°C deep freezer, -20°C deep freezer, Cold centrifuge etc. The Roche Company's RT PCR Machine 'The Light Cycler® 96' is fully automated. Results are specific, generated automatically as compared to other company's machines (where graphs are analyzed and results have to be interpreted manually) and with no false positivity in it.



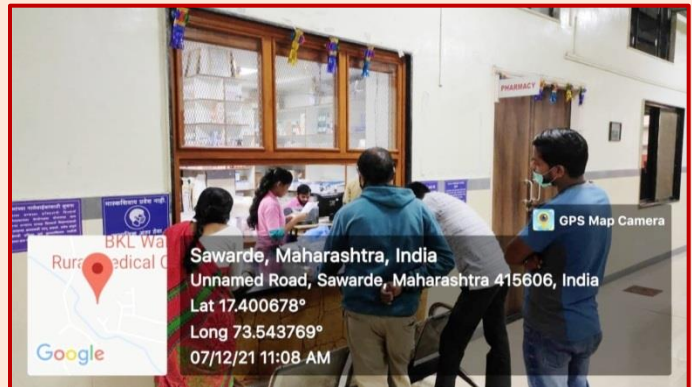
Pharmacy

A central pharmacy is located in the hospital premises which functions 24*7.

*All Medicine & surgical instruments available & sold at MRP without taxation.

*Free tuberculosis medicines are provided by the hospital for the entire course.

*There is a documented policy and procedure SOP for 24 X 7 pharmacy services. We have a well-staffed in-patients department, outpatient department and minimal number of sub-stores (for emergency medicines).



CAMPUS AMBIENCE

While aiming to provide state-of-the-art medical services at the door step of the people of Konkan, the organization recognizes that in addition to the well-equipped hospital, it also needs specialist doctors. These doctors are offered accommodation within the premises of the hospital. To dispel doubts about availability of clean water, electricity & good education for children, the organization has provided for continuous availability of purified water and electricity (with generator back-up) and also runs an English Medium School in the vicinity of the hospital. Services of plumber, carpenter are provided on-call basis and cooking gas has been made available. These facilities mean that the doctors can save time in following up on these things and instead can completely concentrate on healing the patients while leading a stress free life.

In hospital premises there is a garden and a sports complex (with arrangements for certain games & exercises) which also contribute to a stress-free & healthy lifestyle. The organization runs a general store to make available items of daily need at reasonable rates for the employees & patients. Apart from doctors, housing assistance is also provided for nurses, technicians, clerks etc.



Other Facilities

DURING YOUR STAY

- We hope this information helps you to prepare for your stay as an inpatient at BKLWH.
- A skilled team of personnel some of the working behind the scenes will hopefully make your stay comfortable and pleasant

CATEGORY OF ACCOMMODATION.

- A/C Single Room: This is an individual air-Conditioned room with attached washroom. The Room provides sofa set and an attendant couch.
- Non A/C Single Room: This is an individual room with attached washroom, telephone and an attendant couch.
- General Ward- The general ward features separate male ward, female ward of all departments, Pediatric Ward and Psychiatry Ward.

PAYMENTS

- An advance payment has to be done at the time of admission; Final settlement of accounts will be requested when patient is to be discharged.
- Payments can be made at the billing department round the clock. The hospital accepts payments in Cash and through demand drafts. Please note that the hospital does not accept cheques at the time of discharge.
- Daily or alternate day bills are generated and send to the patient/bystander
- Charges for various tests and procedures are available at the Financial Information Counter (MSW). For poor patients, the Medical Director along with the in charge of Patient Service Department can waive off the charges.

CASHLESS TRANSACTIONS (CLAIMS)

- We entertain cashless transactions and for this BKLWH have got tie up with institutions such as KRCL, ECHS, RGPPL, MSEB and some of the insurance companies. MSW desk is placed at main counter ground floor.
- Our computerized billing system will consolidate all charges for medicines/consumables/services availed by you during hospitalization.

MEDICINES & CONSUMABLES:

- Medicines and surgical consumables required for the treatment can be procured from the in-house pharmacy. A central pharmacy is located in the hospital premises which functions 24*7. There are small pharmacies working in different departments for the convenience of patients.

BODY PROFILE

- B.K.L. Walawalkar Hospital has developed special health checkup programs (Total body profile) that consist of detailed medical assessment and counseling on health awareness. Each package has been designed to study the functioning of all the vital organs in our body for any symptoms of major illness and also pinpoint potential areas of risk so as to prevent future health problems.

OTHER SERVICES & FACILITIES:

- Wheel Chairs and stretchers are available on request at any point from Patient Movement Service Department.
- Lifts are available for access to higher floors in each floor.
- There is a stand-by generator to cater to emergency services in case of breakdown of electricity.
- Bank of India's ATM center is available at hospital premises.
- Adequate drinking water and toilet facilities are available.
- Hospital provides linen to wear for all admitted patients. In case of any difficulty you may contact the sister incharge of the floor.

GENERAL INFORMATION

- **Medico legal cases:**

On admission of a medico legal case, the hospital has to mandatorily honor the rules of the Indian Govt and informs the local police authorities.

- **Death Certificate:**

If a patient expires in the hospital, a death certificate is issued to the family by the hospital to carry the body. The hospital sends the Death registration form & Medical Certificate of cause of death to the local government authority Grampanchayat. The family has to collect the final Death Certificate from the Grampanchayat office.

- **Mortuary Services**

Mortuary provides Refrigerated storage of deceased patients.

- **Birth certificate**

Parents of the newborn will be issued birth certificates from the hospital as soon as they fill up the Birth report form for registration

PATIENT SERVICES DEPARTMENT (MSW)

- Free/ Subsidies treatment facility is provided for patients according to their financial status.

FOOD SERVICES

- **Canteen**

The canteen is open to visitors daily as well as for Staff from 7:00 a.m. to 10:00 p.m. The canteen is located at nearby premises of the hospital.

- **Patient Relative Room**

BKLWH provides with separate room for relatives of patients where they can cook the food. It is a temporary lodging facility for relatives of inpatients. It is located nearby premises of the hospital.



General Instructions

No Smoking:

- BKLWH is a “No smoking zone”. Patients and their attendants are strictly prohibited from smoking in the hospital premises.

Silence:

- Silence is essential in a hospital. Even minor noises can disturb people who are not feeling well, Visitors are requested to speak softly and avoid unnecessary noise. Attendants are advised to keep down the volume of mobile ringtone. Patient’s relatives are advised not to crowd the area out-side the patient rooms. Hospital staffs under instruction to take necessary steps to prevent noise and crowding.

Responsibilities of the User

- The success of this charter depends on the support we receive from our users.
- Please try to appreciate the various constraints under which the hospital is functioning. On an average, 1200 plus patients attend the OPD daily & more than 80 patients visit Casualty daily.
- Please follow the rules and regulations of the hospital while inside the hospital campus.
- Please do not cause inconvenience to other patients by crowding or making noise unnecessarily.
- Please help us in keeping the hospital and its surroundings neat and clean.
- Please don't argue with security guards, show your passes when asked for & help maintain the order and peace inside the hospital premises.
- Please use the facilities of this hospital with care and do not damage/ spoil hospital property
- Beware of Touts & unauthorized persons. Don't indulge in any money transactions with them
- The Hospital is a No Smoking Zone.
- Please refrain from demanding undue favors“ from the staff and officials.
- Please provide useful feedback and constructive suggestions. These may be addressed to the Medical Superintendent of the Hospital.

